



Insurance

Insurance cover may be one of the least understood and most overlooked factors within the general scope of Wellwise Group supply.

Insurance claims are never personal and usually end up in the hands of lawyers and loss adjusters whenever a claim is made. Sometimes, individuals can get confused and on occasions upset by what they think insurance cover is or should be.

Our policies and the protection they offer are identical to those adopted by most international service companies. It is important for you as a consultant or a client to know what the insurance cover is and is not as provided by WWG. Much of the salient policy points are contained within our Client/Contractor agreements and the schedules issued at the commencement of each assignment.

Insurance costs make up a significant proportion of our annual overhead and similarly occupy a prominent role as important part of our service offering to clients and contractors alike.

Continued...

Fantastic effort by Expro

Dragon boat race 2008.

Expro Great Yarmouth took part in the 2008 Dragon Boat race on Oulton Broad in May. They raised a staggering £2,700 for charity. The money will be donated to "East Anglia's Children's Hospices".

It was the first time Expro had taken part and their Team "Sinking Feeling" reached the semi finals. The winners of the event were Broadland Holiday Village Social Club.

Wellwise Group were very pleased to make a donation to their sponsorship.



Insurance continued...

1. When on contract to Wellwise Group

As you all probably know, Wellwise Group has in place with Lloyds of London the following insurance cover:

- **Employers Liability Insurance Offshore/Onshore (£10,000,000 GBP)**
Insurance for injury as a result of an accident arising out of the performance of your service under contract with Wellwise Group.
- **Public Liability Insurance (£2,000,000 GBP)**
Insurance for legal liability to third parties for third party injury or property damage incurred as a result of an accident arising from the performance of your service under contract with Wellwise Group.
- **Medical and Repatriation insurance (£10,000,000 GBP)**
Insurance for medical and repatriation expenses as a result of an accident arising from the performance of your service under contract with Wellwise Group and arising outside of your country of domicile arising from the performance of your service under contract with Wellwise Group.
- **Personal accident Insurance (Sliding scale) (£100,000 GBP)**
Insurance cover for death and capital sums on a sliding scale depending upon the seriousness of the injury as a result of an accident. The maximum claim payable is GBP 100,000 per claim per person.

Insurance cover is provided for all of our contractors when they are under contract or "on ticket", ie when you are being paid for your time, and this of course includes agreed travel days.

When you are at home in your country of domicile it is assumed you will be able to use the State provided Health Service. In other words –even if on contract you would not be covered by the Wellwise Group policy for Medical and Repatriation insurance when in your home country (Country of Domicile).

Policy Exclusions

- Vehicle Insurance. Please remember that you are not insured to drive **ANY** vehicles whilst you are on Contract. This includes forklift trucks. A forklift is one of the most dangerous vehicles you can drive, and the "Client" should be providing their own fully trained forklift truck drivers. If you need to drive a hire car whilst on business then please ensure that all the insurance options are taken.
- Working Inside Tanks or confined spaces that have not been certified as a gas free environment.

Clarification: Working at Height – Man Riding

We can confirm that there is no height limit on our insurance policy for man riding operations. However you should note that in many areas of the oilfield world only authorised drilling company crew will be allowed to use the riding belt and full compliance and observance of local rules will be necessary.

In areas of the world where no such special " riding belt crew " exists and it is necessary for you to undertake above deck riding belt operations , you are fully insured to do so. Risk Assessment and Permit to Work will often also be required and again, observance of local rules should apply.

2. When not on contract to Wellwise Group

Many contractors like to take advantage of the travel opportunity while overseas at the cessation of the job and contractual engagement. While such opportunities are for obvious reasons very attractive, you would be well advised to consider your insurance cover.

You may want to consider the following insurance options to provide you and indirectly your family, with some protection when you are not under contract with the Wellwise Group:

Personal Accident Insurance

This cover would normally be taken out to provide you with insurance for lump sum benefits, and if you wish loss of earnings, when you are off work due to injury occurring in your home country, country of domicile or elsewhere if you so elect. Typically such policies do not cover you for medical costs. Loss of earnings can normally be extended to include insurance for illness at additional premium cost

This may be particularly required if your country of domicile has no state provided offering.

Travel Insurance

This covers you for medical expenses and repatriation if necessary when you are away from your country of domicile, and various other things such as lost money and possessions, flight delays, etc.

You may feel you need both, but do not confuse the two types. If purchasing a Personal Accident insurance you need to consider the level of cover you require as payment for sickness is usually an additional premium. Get advice from your insurance broker.

If you have any specific questions in relation to insurance cover, please ask and we will be pleased to offer policy help and assistance. It is important that you feel comfortable in the knowledge that WWG is providing all that is required under law and more, in line with oil and gas service and operating companies globally .



Competency Scheme Update

Wellwise Group gain SQA approval

It is a pleasure to announce that in February 2008 the Wellwise Group gained SQA approval (Scottish Qualification Authority) for the Wellwise Group Well Service Award (our in-house Competency Scheme).

We are now an approved learning centre with the full endorsement of the SQA, who are globally recognised as an industry leader in oilfield related skills accreditation.

Competency continues to be a hot topic of discussion with many of our Clients. Like it or loath it we need to appreciate and understand the benefit to all concerned in the contracting community. Many of you will embrace the opportunity to gain a desirable industry based qualification that will not go unnoticed on your CV and eventually have positive financial benefits. On successful completion of the competency portfolios you will receive a certificate which bears the SQA Logo and a unique personal registration number, which ensures validity of your qualification. Wellwise can offer Competency based skills awards in most major well service disciplines, namely: Well Testing; Coiled Tubing; Nitrogen; Data Acquisition; Subsea and Tubing Conveyed Perforating.

Jo Abrey is our Scheme Administrator, and deals with the day to day management, and coaching of candidates. She helped review all the discipline standards before we launched the new scheme, so she understands the requirements fully.

To underpin our scheme, Wayne Palmby and Dan Pavitt have undertaken A1 Assessor training to enable full support to our candidates. We have also enhanced our website facility to enable useful competency documents to be downloaded whilst you are offshore so you do not need to carry around large folders. Log in at www.wellwisegroup.com

We would like to encourage all our Contractors to participate, and have already enrolled a group of Champions, from our existing Contractors, to assist us with promoting our Scheme.

To find out more email support@wellwisegroup.com and stand out from the crowd!



Club communique

Craig and Janet McDougall became proud parents on the 19th April, in Toronto Canada. Ross McDougall weighed in at 7lb 2oz.

It must be that time of year!! Mark Elrick became the proud father of a baby girl, Taylor Faith on Friday, 2nd May.

Dancing on Ice

On the 29th April, 2008, the Wellwise Office fell quiet... all the girls went on a trip to London to see the Dancing on Ice Show at the O2 Arena!!! This was a Team Building trip and was a popular choice of the girls who are all fans of the show. Above is a picture taken after the Show of Ellie (left) and Sarah (right) with Kyran Bracken (World Cup Rugby Star) the winner of the night, and also winner of the TV Show competition in 2007.



A Day in the life of a Wellwise Group Contractor: **Mark Bellis**

How long have you been contracting with the Wellwise Group?

Approximately 9 years from 1999.

What brought you to us?

Colleague recommendation whilst I was contracting in Russia.

What is your background (job history)?

I started my career as an Operator Theatre Technician in the NHS. My Dad worked in the Health Service and he felt "this is a good thing for Mark to get into". I completed a 4 year City and Guilds apprenticeship before moving on – unfortunately the pay was not attractive enough to make me stay. From there I got into driving HGV trucks – and worked for various companies travelling all over Europe. I did this for 6-7 years, but did not enjoy being away from home for 2-3 weeks at a time.

In 1990, one day I was walking past the Schlumberger yard in Morecambe and saw they had some recently acquired HGV land logging trucks there. I asked if they needed any drivers – and they replied "we don't need drivers, we need Wireline operators who can drive". I joined Schlumberger as a trainee operator and worked my way up. Unfortunately 6 years later they closed the Morecambe office, and although I was offered a job in Great Yarmouth I decided to take redundancy instead. Shortly after I was offered a job contracting to Schlumberger Denmark on a four on and four off rotation. I did this for 2 years before moving on to Radhuzny in Siberia. This lasted for approx 9 months, when activity worldwide took a downturn for around 18 months.



Mark with a marine biologist collecting mud samples

It was at this time that I called Wellwise to enquire about work. I renewed my offshore survival certificate and medical, and Wellwise got me offshore the following day.



Rescue mission (RNLI exercise)

Recently I have started my own business with hovercrafts and RIBS, We provide safety cover for marine civil engineering projects, where a conventional safety boat would struggle in shallow water and on mud flats, We also transport marine biologists around intertidal areas all around the country collecting various samples –ie mud, water, seaweed to monitor for pollution etc. I find this fits in very well with work at Wellwise as I can choose my time away around my other commitments.

View my website www.hovercraftservices.co.uk

What aspects of your job do you find challenging?

Getting an appraisal off a supervisor! No seriously... As I get older I find travelling more and more arduous.

What locations have you visited recently?

I have completed four trips to Brunei recently. I worked for Total doing a CIRP campaign (perforating under pressure). I enjoy this work as I feel I am very competent and comfortable with it. It is a very specialised area and very few operators are available to do the work.

Continued...



Mark Bellis continued...

Was there a highlight or lowlight?

I always suffer pretty badly with jet lag unfortunately, and often find myself reading halfway through the night for weeks after travelling!

What location would you like to travel/work in?

South America. (We will have to see what we can do Mark – but I understand work permits for some countries in South America can be quite hard to obtain).

Do you take advantage of any social time in the country – before or afterwards?

No – very rarely – when off ticket I usually just want to get home.

How does your family life cope with you being away?

My partner does not like it too much – but she puts up with it. I am

trying to balance my home life with my new business and more time at home. Last year I only worked 120 days away for Wellwise.

What are your Hobbies?

Water sports

Hovercrafts

DIY of the house – barn conversion renovation

I am a member of the Morecambe lifeboat crew and have worked for the RNLI since I was 18, and am now Commander of the RNLI Hovercraft, and Helm on the D Class lifeboat. I am usually on standby for call outs when I am home. This is how my interest in hovercrafts developed.

If you want to chat with Mark, log on to our website www.wellwisegroup.com and use our Discussion Forum.

RIR of the quarter (Jan – Mar 2008)

This quarter's winner is Rob Ballantyne, who submitted a Risk Identification Report (RIR No. HSE 6/08) concerning a leaking separator valve.

This turned out to be a manufacturing fault of the pressure safety valve itself – if the leak had not been spotted it could easily have led to a rupture under pressure sending out an uncontrolled hydrocarbon release. The Client was informed and action was taken accordingly.

Rob Ballantyne will receive a WWG engraved iPod as his award. Rob always submits RIR's after each and every job so he is a worthy winner.

Risk Identification Reports (RIR's) can be viewed via our website www.wellwisegroup.com under QHSE. Please take time to look as it is important to be aware of hazards offshore to prevent further accidents/incidents. Please don't hesitate to raise an RIR if you see a potential hazard or incident whilst on a job, these can now be easily completed by a Wizard Tool via our website as above.

RIR's are not just for Health and Safety Issues, they should also record Service Quality issues. So if you have a problem with mobilising for a job, or there is a serious personality issue offshore, or just an administration problem, please do not hesitate to complete a report.

Last quarter's winner Ian Kirkland has also been commended for excellent safety commitment with Schlumberger in Australia. Bengt Nielsen, Field Service Manager recently quoted "Ian Kirkland and Richard Matthews are doing a great job onshore in Australia, contributing largely to our safety programs and risk identification, even teaching some of our junior guys a thing or two with regards to pressure safety."

John Batho was also awarded gift tokens for the "Best Focus Observation Card of the Week." This was presented at a general safety meeting by BP Company Rep on GSF/CDC Istiglal. The card identified and informed the maintenance department of a faulty power alarm for the helicopter beacon. Baku Testing Manager, Eugene Kleine, who was visiting the rig at the time commented "It is a nice change for service hands to be congratulated for their contributions to the rig safety effort and not complained at as usual!"

SAFETY PAYS!



Summer drink drive campaign

Police are warning motorists to make sure they think before they drink after UK's Constabulary launched its annual summer drink/drug driving campaign this month.

With longer summer evenings most of us like to enjoy an evening in the pub or drinking with friends and family at home.

At this time of the year, the temptation to drink and drive is even greater, but the message is very simple, Don't. The only guaranteed way to stay safe is to not drink at all. Ignoring this advice not only risks your life, but the lives of other innocent road users and make no mistake, the penalties for flouting this are severe.



What drink driving could cost you in the UK:

- A criminal record
- You could go to prison for up to 10 years
- A driving ban of at least 12 months
- You could be fined heavily
- An endorsement on your driving licence for 11 years
- Your insurance costs will increase
- You could be seriously inconvenienced with regard to earning your living

Of course this does not just apply to UK drivers - Drink Driving laws apply the world over. In some countries the penalties are even more severe than in the UK.

Last year around 100,000 drivers across the UK thought they could get away with drink driving. If you think you won't get caught, you're wrong. The police are trained to spot all the tricks drink drivers use to avoid being caught.

Most drink drivers don't plan to break the law. So make sure you don't become another statistic:

- Book a taxi. To make sure you get one, book it as early as you can in the evening
- At the start of the night agree who's driving and not drinking
- Use public transport if possible to help you get home
- If you're at a friend's house stay overnight
- Don't get into a car driven by somebody else who's been drinking
- Think about your family and your friends.

Many of us don't realise how alcohol affects our body and how long it stays in our body:

The legal limit in the UK is 80 milligrammes of alcohol in 100 millilitres of blood, there is no failsafe guide as to how much you can drink and stay under the limit. It can depend on many factors such as the amount and type of alcoholic drink, your weight, sex, age, food intake and metabolism. The only safe option is NOT to drink ANY alcohol if you plan to drive and never offer an alcoholic drink to anyone else who is driving.

If you've been out drinking you may still be affected by alcohol the next day. You may feel OK, but you may still be unfit to drive or over the legal alcohol limit. You could still lose your licence if you drive the next day when you're still over the legal alcohol level.

It is impossible to get rid of alcohol any faster. A cold shower, cup of coffee or any of the other myths about 'sobering up' won't make you fit to drive any sooner. It just takes time to get the alcohol out of your system.

Let us all enjoy the summer, the long sunny days and warm evenings but we must all make sure we are all still around to enjoy many more!

"11 years is a long time to have a drink drive conviction on your licence. THINK! Don't drink and drive."



Oil Price - Onwards and Upwards!???

It is almost impossible to escape the ever present media reports about the effect of oil prices on everything from world economies to energy costs, food and retail prices. Our industry, rightly or wrongly, is very often the “whipping boy” adjudged by the media as the sole cause of misery to billions of people across the globe in relation to these very visible issues.

It is worthy of note that very often when the world is on the lead in edge to a recession, oil prices are generally high. When oil prices are high, historically this generally means that rig count is up and service activity is proportionally increased. So, very often, while much of the rest of the business world is finding life a challenge, the oil business is enjoying a prolonged period of substantially increased activity.

Anyone who has been around this business for any length of time knows just how cyclical activity can be in relation to all kinds of political, social and economic conditions that might exist. With increased oil prices many formally marginal fields have become viable along with higher lift cost wells in deep and hostile waters. Longer term visibility of activity levels is a desirable for any company in order to plan and procure service support going forward. This visibility is something that for many years in our industry, has not been possible due to the relatively short term nature of activity peaks in the business. In more recent years, and for the first time in approaching a generation, sustained oil prices and therein



activity levels are providing the platform from which companies in all tiers of the business are better able to make longer term plans, contracts and resource predictions.

For the clients of WWG there has always been an optimum point on the curve beyond which providing in house plant and personnel resource doesn't make the best economic sense. Its never quite as simplistic as this of course, but the base principle still applies. What we may have seen happening recently is an upward shift of the position of the “point on the curve” born out of confidence in the market to enable longer term resource plans. At the same time, activity levels have also increased with the net result being an apparent status quo maintenance of consultant utilisation in our business market sectors.

Client concerns with regard to staff resource remain the unpredictable nature of the oil business with the backdrop of increased social protection for employees making it much more financially burdensome for companies to hire and fire in line with industry activity levels. Contractor concern is that with a downturn in oil service activity that demand levels could quickly fall. These concerns have been the same for decades now and the interesting thing is that a balance point seems to exist in long term perpetuity.

There is rarely a year that goes by without a new and interesting challenge to address as the dynamic of the international oil business twists and turns.

Consultancy has its obvious attractions for some while others prefer the protection of employment. Part of the balance seems to be that those that want to be employed will be and those that don't, are quite happy to consult.

Everyone has an opinion on these issues and if any of us had the benefit of the “crystal ball” then fortunes would be made overnight. As unpredictable and complex as these matters become, they certainly remain a huge talking point... Sounds like a good topic for our web based Forum.... **Have your say!!!**

