



Service Quality and Safety Incident/Accident Reporting

Wellwise Group employ a web based incident reporting system which we call R.I.R. (Risk Identification Reports) with which most of our contracting community are now very familiar.

We know that there can sometimes be a reluctance for contractors to contribute to the WWG R.I.R system on the basis that they may be in some way penalised for raising matters of concern that client local management would rather not have disclosed thereby affecting the consultants ability to work for this client in that area in the future. We would ask you to remember the following important points:

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Competency update

WWG are undergoing some in-house changes with regard to our competency scheme. Some important enhancements will be announced shortly which will strengthen our position and what we are able to offer participant contractors in terms of induction, ongoing support, audit, verification and final accreditation.

We will also be appointing some field based "scheme champions" in our continued efforts to get more people involved and contributing. If you would like to know more about our competency schemes, please contact qhse@wellwisegroup.com



- Be factual, unemotional and accurate in your reporting.
- Address Service Quality and Safety concerns at the time that they are recognised or encountered – don't leave them until after the job has finished.
- "Safety is everyone's business", to leave situations unreported potentially risks other peoples lives and limbs.
- Wellwise Group will fully support you during the reporting process. Clients welcome safety and quality reporting in an effort to improve their delivery and safety record. It is sometimes better to report your findings directly to the client QHSE representative rather than the operational person to whom you would normally be answerable.
- R.I.R's posted on our website are anonymous in terms of who the contractor and client was. The point of overriding importance is to bring the incident/accident or service quality issue to the attention of the whole client /contracting community in order to help everyone improve going forward.
- WWG QHSE will liaise with our client counterparts to bring all reported R.I.R's to a satisfactory conclusion without prejudice to the contractor in question.
- None of our clients want to establish a "culture of blame" and retribution. All of them in the final analysis want to see improvement in QHSE including all reports made by WWG contractors.

To submit an RIR on the web, logon using your user name and password to www.wellwisegroup.com and follow the link to via the QHSE heading to WWG Operational Risk Identification Reports. Hitting the " submit a new Risk identification Report " button will open the RIR wizard.

Club communiqué

Tony Jones (Expro Group) has moved to Angola on a rotational assignment

Sandy Robertson (Expro Group) based in Aberdeen is now responsible for global personnel resourcing

Fred Milenkovic (Schlumberger Paris) has transferred to Kazakhstan
Natalie Passavent – takes over from Fred

Bengt Neilsen (Schlumberger Australia) has moved up the coast from Perth to Karratha

The quarterly news feed from the Wellwise Group

Shift change – Ivory Coast



Gus MacDonald a Wellwise Contractor was working offshore Ivory Coast between January and May this year. The crews were living on a boat and working on an adjacent satellite platform.

The boat needed to pull up alongside the platform to transfer the crew via a crane lift – however the boat was not designed to hold station so kept drifting away from the platform. This method of transfer was abandoned after a couple of weeks as there were too many scary moments!!

Thankfully "basket" rides and "widow makers" (rope swings from a boat to the spider deck) are now far less common than they used to be!

Do you have any war horse stories about the old days before safety became a major concern in the oil patch – write in and let us know.



The best people offshore

WWG 2008 Calendar

Last Year's calendar was a great success amongst "The Club" members, consultants and clients alike. The photographs that we used came from the collection that was accumulated through our photograph competition on a quarterly basis.

At the start of this year we suspended the photo competition and replaced it with an R.I.R. of the quarter competition, with the winning submission candidate being presented with an Ipod. With the final quarter of 2007 looming and moving ever nearer we are now looking for submissions for our 2008 calendar.



We have recently acquired some quality polo and casual shirts which we use as awards for a variety of submissions from "Club" members (see photo of range). Any photographs submitted and subsequently used in the "the Club" calendar will be rewarded with a shirt from the WWG range.

Please send in your photographs to theclub@wellwisegroup.com

RIR of the quarter

This quarter's winner is Ian Kirkland, who submitted a Risk Identification Report (RIR No. HSE 31) concerning inexperienced crews on an HPHT operation.

This was a potentially dangerous situation with inexperienced personnel working on a high pressure Wild Cat well. The Client was informed and action was taken accordingly.

Ian will receive an Ipod as his award. Well done, well deserved!

The quarterly news feed from the Wellwise Group



London Marathon Sponsorship

Wellwise Group sponsored Matt Crawley of Lovewell Blake (Chartered Accountants) to run in the 2007 London Marathon. It was all in aid of a charity called "Breakthrough Breast Cancer", whose aim is to find a cure for the cancer and also develop treatment along the way.

Matt raised a fantastic £3,167.50. The minimum threshold sponsorship money needed to be £2,000 in order to secure a running place. Matt achieved the run in a credible 5 hours 23 mins.

Matt quoted "It was great to raise such a large amount of money and I am really thankful for all the support for such a worthwhile cause. The legs have only just recovered! It was a tremendous (and very hot!) day and a great experience – I would recommend it to anyone. The only downside was just getting pipped at the post by Darth Vader!"

Last quarter's winner Nigel Turner receiving his IPOD from Wayne Palmby – Service Line Manager.



The best people offshore

Club member focus

Nigel Turner

Born in Orrell, Nr. Wigan in Lancashire, Nigel started his career as a Plant Fitter for Massey Ferguson. During this time a colleague he worked with was a seasoned traveller who used talk of his travels around the world. From these conversations Nigel got the urge to travel so set off for a year travelling around Europe and North Africa.

In North Africa Nigel became ill and had to rely on friends to pay his way. His friends then recommended that if he wanted to keep travelling but get paid for it, he should join the oilfield. He applied for various jobs and got offered two. He chose to work for Schlumberger (then Flopetrol) in Cabinda in West Africa, and that was the start of his oilfield career. When Schlumberger lost their Contract in Cabinda he transferred back home and the North Sea. He spent a year in Aberdeen, then transferred to Gt. Yarmouth at the time Flopetrol were setting up an office again. He spent three years in Gt. Yarmouth before having a very serious motor cycle accident, which resulted in him being off work for one year and ultimately ended his career with Schlumberger.



After recovering from this accident he started his own business sand blasting and painting from which he successfully made a living for 12 years. However the oil industry in Gt. Yarmouth was slowing down drastically with a lot of major players going back to Aberdeen, resulting in the work for his business drying up. At this point, in April 2001 he came back to oilfield service work. Another friend recommended him to join the Wellwise Group as a Contract Well Test Supervisor.

The early 80's travel bug has always stayed with him, and Nigel takes every opportunity to travel with work and also in his free time. He is aiming for the "100 Club" (100 countries visited), at the moment he is up to 76!! He has flown over 1,000,000 kilometres; and visited 79



rigs (This puts trainspotting into perspective – don't you think!!)

His most memorable place is Macchu Picchu in Peru where he visited a couple of years ago, and fell in love with South America in general.

After visiting New Zealand to visit his wife's family last year, Nigel decided that he would like to visit the four corners of the earth, so planned a holiday in Tierra del Fuego – 60 miles from Cape Horn in South America, the closest mainland place to Antarctica.

Nigel has recently returned from this trip to Argentina, and Tierra del Fuego. This choice was also influenced by his wife who worked on the Charles Darwin Project at Cambridge University Library, since then she has always wanted to visit this area which includes the Beagle Channel.

Nigel likes to just book his flights, and make up his route when he gets there. He talks to people he meets and listens to recommendations of the best places to go. So where for 2008 Nigel?

If you have an interesting story to tell about your career or your work related travels – please let us know.



What's on the WWG Web Site

Have you logged onto the WWG web site recently? (www.wellwisegroup.com). Our website remains the focal point of much of our delivery to both clients and contractors for both activity history and documentation delivery. The following table provides an overview of the main functionality that you can find behind the logon firewall.

	Clients		Contractors
Location History	Recover our Management Database information with regard to your specific location (s). Who did you have... when did you have them?	PayZone	Loyalty Bonus Scheme rules Redeemable Points Reward Points
Global Personnel Search	Search our Management Database for contractors of a specific skill (s) or simply by name. Once identified upload their P.I.R or certificates, CV, Passport info training records.	P.I.R	Personnel Information Record Check you certificates, passport information and CV are up to date.
Download Standard Forms	Appraisal and RIR forms available from here.	Job History	Recover our Management Database information with regard to your specific job s). Who did you work for ... when did you work for them?
Worldwide Travel Map	General Information Entry Requirements Health Information Country Map Climate Graph	Download Standard Forms	Appraisal, timesheets and RIR forms available from here.
QHSE	Service Quality Questionnaires Health and Safety Manual RIR Web Wizard	Worldwide Travel Map	General Information Entry Requirements Health Information Country Map Climate Graph
HR	Important Human Resource documents in relation to contractors	QHSE	Service Quality Questionnaires Health and Safety Manual RIR Web Wizard
Competency Scheme	Induction notes	HR	Important Human Resource documents for contractors
Insurance Certificates	Public and Employees Liability insurance certificates	Competency Scheme	Induction notes
		Insurance Certificates	Public and Employees Liability insurance certificates

